Desooth pty ltd t/as Charmhaven aqua centre

26 Arizonia Rd Charmhaven NSW 2263

Email: info@charmhavenaquacentre.com.au

web site:- https://www.charmhavenaquacentre.com.au

Abn 71073690650

Ph Admin Office:- 02 4394 0225

## Safe and Secure Shopping

Desooth pty Itdd takes its responsibilities and obligations to protect the personal information of its customers very seriously. Security measures have been carefully implemented and subjected to rigorous independent testing in order to provide a safe and secure shopping environment for its customers.

Secure Online Shopping

Every time Desooth pty Itd collects your personal information (such as your delivery / billing address, contact details and so on), a secure connection a secure technology is established with your web browser to ensure that your details are encrypted and securely communicated to us, safe from prying eyes or malicious threats.

Security measures and access controls are in place to protect customer information collected and stored on our servers and systems, and ensure that these details are only accessible by authorised personnel for authorised reasons.

For more information on what details are collected by Desooth pty ltd, how it is used and what our obligations are in terms of management of customer information, please see the <u>Desooth pty ltd Privacy Policy</u>.

## **Secure Credit Card Payment**

Desooth pty ltd has engaged a globally accredited payment service provider (paypal) to secure all aspects involving customer payment via credit cards and efpos transactions.

All customer credit card information is securely submitted and processed entirely on specialised Paypal; Desooth pty ltd staff cannot access, view, process or store sensitive cardholder data (such as credit card numbers, PIN codes or CCV codes). Credit card details are encrypted by the customer's browser before they are sent to Paypal system, and are never exposed in clear-text.

Paypal is globally certified to meet the regulatory security requirements outlined by the Payment Card Industry Data Security Standard (or PCIDSS). PCIDSS certification is required by banks and credit card issuers in order to allow merchants such as Desooth pty ltd to accept payments from customer credit cards. As part of the certification process, Paypal is required by Harvey Norman, banks and credit card issuers to implement stringent security controls and undertake regular independent security audits to maintain its certification and security assurance levels.

## Secure PayPal Service

Desooth pty ltd paypal secure payment service via PayPal is at no cost to the customer. PayPal is a popular secure payment service that maintains high standards of security and assurance levels to protect both the customer and the merchant from security threats to payment accounts and credit card details.

For more information on PayPal, please visit the <a href="PayPal">PayPal</a> <a href="website">website</a>. <a href="https://www.paypal.com.au">https://www.paypal.com.au</a>

## **Contact Details**

If you have a question or concern regarding the security of your personal information or payment details, please <u>contact us</u>. For any questions or notices, please contact our privacy officer or Office /Admin staff at:

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